



Contractor: ThyssenKrupp Elevator

**Address: 2220 Chemsearch Blvd., Ste 100
Irving, TX 75062**

Ordering & Sales

Contact: [Bill Harrison](#)
Phone: 972.785.3250
Fax: 972.785.3206
Email: Bill.Harrison@ThyssenKrupp.com
Website: <http://www.thyssenkruppelevator.com>
Max Order: \$1,500,000
Min Order: \$100
FOB: Destination
Bus size: b/o
Contract No: GS-06F-0031N
SIN No: 811-001 for Elevator & Escalator Preventive Maintenance

ThyssenKrupp Elevator is proud to be a Federal Supply Services supplier. Through our technical training and the support of our engineers and field support experts at our North American technical support facilities we are able to offer preventive maintenance programs for all makes and types of elevators and escalators.

We offer dependable maintenance.

ThyssenKrupp Elevator will perform the following services:

Elevator maintenance.

- Examine the elevator equipment for optimum operation. Our examination, lubrication, and adjustment will cover the following component groups and related equipment of your elevator system:
 - Control and landing positioning systems
 - Signal fixtures
 - Machines, drives, motors, governors, sheaves, and ropes
 - Power units, pumps, valves, and jacks
 - Car and hoistway door operating devices and door protection equipment
 - Loadweighers, car frames and platforms, and counterweights
 - Safety mechanisms
- Lubricate equipment for smooth and efficient performance.
- Adjust elevator parts and components to maximize the elevator s performance and safe operation.
- Relamp all signals as required (during the regularly scheduled visits.)
- Repair or replace components worn due to normal wear. Refer to Other Considerations section for items not covered.

Escalator maintenance.

We will regularly and systematically examine, adjust, and lubricate (as required), and in our sole opinion, if conditions warrant, repair or replace the following escalator components:

- Escalator power unit
- Controller parts
- Electrical switches
- Wiring
- Bearing
- Governors and brakes
- Step and chain wheels
- Chains and sprockets
- Steps and step treads
- Comb plates
- Safety devices
- Handrails

We will maintain proper lubrication at all times, furnish special lubricants compounded to our specifications, clean internal truss structures required and maintain all accessory equipment except when otherwise specified.

We maintain standards and perform annual equipment testing.

We test your equipment as outlined in the American Society of Mechanical Engineers [ASME A17.1 current edition] as of the date this agreement begins. We will perform governor and safety tests on traction elevators once per year and relief pressure tests on hydraulic elevators once per year. You agree to pay for any costs of the inspector or inspection fees.

Assurance of ThyssenKrupp Elevator's standard of quality.

To help increase elevator performance and decrease downtime, our technicians utilize the latest industry methods and technology available to us for your specific brand of elevator. They will be equipped with the tools, documentation and knowledge to troubleshoot your unique system.

Behind our technicians is a team devoted to elevator excellence. Our maintenance technicians are supported around the clock by a family of engineers and field support experts located at our [International Technical Services Center](#) located in Dallas, TX. Our North American technical support facilities located in California and Mississippi continuously research advancements in the industry and in your equipment.

ThyssenKrupp Elevator maintains a comprehensive parts inventory to support our field operations. Most replacement parts are available within 24 hours, seven days a week.

We respond in a timely manner.

We will visit your elevators on a regularly scheduled basis. These visits will be performed during normal business hours, Monday through Friday, 8:00am to 4:30pm (except scheduled holidays). We will respond to callbacks during these hours at no extra charge. Callbacks are defined as minor adjustments or emergency entrapments. Callbacks outside of our normal business hours and any overtime work or testing that you request will be billed to you.

On callbacks outside of normal business hours, we will absorb the worked hours at straight time rates and you will be charged for the overtime premium portion only, including for travel time.

More Details.

For elevator contract details [click here](#).

For job specific pricing contact [Bill Harrison](#).

Discounts.

Additionally ThyssenKrupp Elevator offers the following discounts:

1. Discount on Dover Elevator and ThyssenKrupp Elevator equipment of 7%.
2. Advance payment discounts of:
 - a. 1% for quarterly
 - b. 2% for semi-annually
 - c. 4% for annual

3. Extended terms are offered at 1/2 % for each year over 5 years with maximum of 3%.

[Legal Notice](#)

2008 ThyssenKrupp Elevator

For Assistance call (877).230.0303.